

# Information for Pensioners

## Pensions Increase

Your pension benefits are increased annually every April, in line with Consumer Prices Index (CPI), of the cost of living for the 12 months up to the previous September.

We can confirm that the **pension increase rate** applied from **06/04/2026** was **3.8%**. Most pensions will have seen a partial increase in April with the full increase applied thereafter. Pensions that haven't been in payment for 12 months will only receive a proportion of the annual increase to reflect their time in retirement.

## Online Payslips

Help us to be more sustainable and join the 10,800+ pensioners who are already receiving their payslips monthly and their annual P60 via our secure online portal. You'll have access to historical payslips, facilities to print and download if required, and support the Fund to be cost effective and environmentally friendly.

Your monthly payment will be credited to your bank on the last banking day of each month.

For more details and to register please complete the online form at [www.nottspf.org.uk/pensioners/about-your-payslip](http://www.nottspf.org.uk/pensioners/about-your-payslip)

## Paper Payslips

If you are in receipt of paper payslips, these will be sent to you in March, April, May and June of each year. Additional payslips will be issued if there is a substantial change to your pension.

## Tax Office

The Tax Reference is **507/504800**. This is shown in the top right section of your payslip and should be quoted on all correspondence with HMRC (Tax Office) telephone: **0300 200 3300**.

## Change of Personal Details

It is important you keep us informed of any changes of address and other personal details. You can do this by following the link to the online change of personal details form on the website

**[www.nottspf.org.uk/changing-your-details](http://www.nottspf.org.uk/changing-your-details)**

If you do not have internet access you can telephone us on **0115 977 2727** (option 3, option 4, option 1).

Please note if your pension is returned from your bank account or any correspondence is returned to us indicating that you are no longer at the address on your record, we will suspend pension benefits. Once your new address is confirmed (you may be required to complete a Life Certificate) payments will restart and include any back dated payments.

## National Fraud Initiative

Nottinghamshire Pension Fund participates in the National Fraud Initiative (NFI) led by the Public Sector Fraud Authority in England. It's a data matching exercise carried out every two years, designed to help organisations identify causes of fraud and detect and correct any consequential overpayments from the public funds. The matching exercise includes a comparison of public sector records to death records and other pension related outcomes. We have a statutory obligation to participate in NFI. Further information about the NFI date matching exercise:

**[www.gov.uk/government/collections/national-fraud-initiative](http://www.gov.uk/government/collections/national-fraud-initiative)**

## Reporting the Death of a Pensioner / Tell Us Once

It is important that we are notified as soon as possible following the death of a pensioner so that we can take the necessary steps to cease the pension and calculate, if applicable, any dependants benefits. Pension payments are processed during the middle of the month, so depending on when you notify us about the death, we will either pay any underpayment or look to recover any overpayment of pension.

More information can be found at

**[www.nottspf.org.uk/pensioners/reporting-the-death-of-a-pensioner](http://www.nottspf.org.uk/pensioners/reporting-the-death-of-a-pensioner)**

The **Tell us Once (TUO)** service lets you report a death to most government organisations in one go. When you register a death at your local Registrar's Office, they will explain the TUO service and tell you if it is available in your area. If it is, then they may complete it with you or give you a unique reference number so you can use the service yourself either online or by phone.

If you do not choose to use Tell Us Once or it is not available in your area, then the quickest way to notify us is to complete the online contact us form at **[www.nottspf.org.uk/contact](http://www.nottspf.org.uk/contact)**

Alternative methods of contact us are detailed at the end of this leaflet.

## Tracing Service

Sometimes it's difficult for us to keep in touch with our pensioners as we are not always informed when a pensioner changes their address. To help us with this we are working with our partner, Target Professional Services (based in Selsey, Chichester West Sussex) using their tracing service which identifies and reports deaths throughout the year and to help trace pensioners that we've lost touch with. Target may contact you on our behalf to confirm your address by letter or email. You can visit their website **[www.targetprofessional.co.uk](http://www.targetprofessional.co.uk)** for more information on them.

# Nottinghamshire LG Pension Fund Contact Details

Please note the options detailed below are correct at the time of print.

Website: **[www.nottspf.org.uk](http://www.nottspf.org.uk)**

Contact us using our online form: **[www.nottspf.org.uk/contact](http://www.nottspf.org.uk/contact)**

Telephone: **0115 977 2727** – for Pension related calls, choose option 3 then choose one of the following options:

1. To report the death of a pensioner of the LGPS
2. Pension Payslip Queries
3. Members of the Teachers' Scheme
4. To speak to someone from the Local Government Pensions Office

Postal Address: Notts LG Pension Fund, Business Services Centre,  
Nottinghamshire County Council, c/o County Hall, West Bridgford,  
Nottingham NG2 7QP.